

FREQUENTLY ASKED QUESTIONS

While the Official Rules outline the complete details of this promotion, you may find additional answers to your questions below.

How do I register for the sweepstakes?

- Visit your financial institution's website and click on the 'Discover Digital' banner. Follow the instructions on the Discover Digital microsite to register for the promotion. You must register to participate and receive qualifying entries into the sweepstakes.
- Non-customers (or customers who do not wish to register through their financial institution's website) should view the [Official Rules](#) for instructions on the Alternate Method of Entry.

How does the sweepstakes work?

- Existing or New End Users ("Entrant") of participating financial institutions will earn (1) entry for each eligible Online or Mobile Banking digital transaction during the sweepstakes period:
 - Enroll in Online or Mobile Banking (*enrollment of new users only*)
 - Mobile Banking alerts enrollment*
 - eBill enrollment*
 - Complete a Mobile Check Deposit*
 - Every time you log in to Online or Mobile Banking

* If service is offered by your financial institution

- Entries are further divided into three (3) monthly periods as defined in the chart below.

Entry & Drawing Periods Chart (the "Chart")

Monthly Entry Period	Start Date	End Date Transaction Post by date; Mail-in Entry Post Mark Date	Mail-in Entry Receive by Date	Drawing Date	Number of Winners	Prize
1	4/1/17	4/29/17	5/4/17	5/5/17	1	\$2,500 cash
2	4/30/17	5/31/17	6/5/17	6/6/17	1	\$2,500 cash
3	6/1/17	6/30/17	7/6/17	7/7/17	1	\$2,500 cash

- Non-customers (or customers who do not wish to register through their financial institution's website) should view the [Official Rules](#) for instructions on the Alternate Method of Entry.

Who can participate?

- The sweepstakes and instant win game is available to all customers and non-customers who are U.S. citizens or resident aliens of the 50 United States and D.C., 18 and older, and who are not subject to backup withholding.

Where can I view the official rules?

- [Click here](#)

How many times can I enter the sweepstakes drawings?

- Eligible financial institution customers and non-customers can get a maximum of 30 entries per person for each Monthly Period will be allowed.

How will I know if I've won?

- Marden-Kane, the sweepstakes administrator, will notify you by mail, phone and/or email if you have won a prize. Grand Prize drawings will be held on or around the dates listed within the Official Rules.
- Information on how to obtain the final list of winners is available in the Official Rules. Financial Institution employees cannot tell you if you've won.

I think I'm having technical issues. What should I do?

- Sometimes it's a simple thing like updating your browser. Check to be sure that you have a modern version of Chrome, Internet Explorer, Firefox, or Safari. Also, you may want to check your browser preferences section to be sure JavaScript is enabled.

Where can I go if I have a question?

- See the [Official Rules](#) for answers to your questions. For any additional questions, please contact your financial institution's customer service center.